Hawaii Beach Homes BOOKING TERMS & CONDITIONS

<Unit FriendlyName> <Booking CheckinDate>

- 1. This Booking Agreement is made between Hawaii Beach Homes, the authorized booking agent for the property owner and the above mentioned Client(s).
- 2. If Client cancels the rental after returning the signed Booking Agreement documents, a refund will be issued only if the house is rented to another party for the dates covered by the Booking Agreement. Any refund will not exceed the amount that is received for the replacement booking and will not include the reservation fee which is non-refundable. There is a \$100 charge for any approved changes to your contract, changes of dates, houses, or number of guests. Changes are only permitted if the dates are available and are only granted at Hawaii Beach Homes' discretion.
- 3. Should the property become unavailable, sixty (60) days notice will be given. Hawaii Beach Homes will also attempt to relocate client to another property or refund the total amounts paid.
- 4. Usability. Hawaii Beach Homes acts only as a sales and marketing agent for the homeowners, suppliers and contractors providing accommodation and services. Under no circumstances shall Hawaii Beach Homes and/or the property owner be responsible for any personal or property damage or loss, expense, damages, claim or injury direct, indirect, personal, consequential or otherwise whatsoever howsoever caused or incurring to Clients(s) or their/his/her guests whether arising in contract or residency in the home or otherwise in law or equity as a result of rendering of the service or accommodations as described or substituted, the maintenance and construction of the rented premises, damages to the premises, and including, without restricting the generality of the foregoing as a result of any delay(s), substitution(s) or change(s) in the provision of services or housing accommodations. Hawaii Beach Homes may make recommendations or referrals to Client as part of a concierge service. Client(s) release, acquit and forever discharge Hawaii Beach Homes of and from any and all claims, actions, causes or action, demands, rights, damages, costs, expense and compensation whatsoever, including all claims for negligence, property damage, personal injury and/or wrongful death which may occur or which may hereafter accrue on account of and in any way growing out of actions upon such recommendations or referrals.
- 5. Owner or its agents may enter the property at reasonable times to make necessary repairs.
- 6. Client shall occupy and use the premises only as a residential home and for no other purposes.
- 7. Damage: Client agrees to pay, and Hawaii Beach Homes reserves the right to charge, Client's credit card for any damage done to the home, and any extra or unusual cleaning that may be required that exceeds the amount of the Departure Cleaning Fee.
- 8. Lost Items: Please check the property carefully before you leave to ensure you have collected all your items. If you leave items behind, we are not responsible for lost items. If we do find items that are left and you request them returned, we charge the cost of shipping and \$25 item return fee.

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	Initials	

Hawaii Beach Homes BOOKING TERMS & CONDITIONS

<Unit FriendlyName>
<Booking CheckinDate>

9. ALL INDIVIDUALS STAYING IN THE HOME WITH RENTER MUST BE REGISTERED. Client certifies that only the individuals listed on the Registration will occupy the house. Any unregistered individuals residing in the home will be considered unauthorized and additional fees per person of \$75.00 per night may be charged or the contract may be subject to immediate cancellation and forfeiture of all rents received at the discretion of Hawaii Beach Homes if the number of guests exceeds the maximum ocupancy permitted for the property. If Client plans on entertaining more individuals than stated on the Registration list, Client must obtain written permission from Hawaii Beach Homes. When permitted, an additional charge may apply.

<u>REGISTRATION LIST</u> No. Adults: <Booking Adults> - No. Children: <Booking Children>

1	Age	2	Age
3.	Age	4.	Age
5.	Age	6.	Age
7.	Age	8.	Age
9.	Age	10.	Age
11.	Age	12.	Age
13.	Age	 14.	Age

Client acknowledges that this home is located in a residental area. No parties or events where unregistered guests enter the property are permitted without prior written permission from Hawaii Beach Homes. Client acknowledges that unauthorized parties and gatherings will result in the charge of a \$2,500 unauthorized event fee. In addition, if it is apparent that their are unregistered guests and an event on the premises or a violation of other house rules, Hawaii Beach Homes reserves the right to enter the property to review the situation and automatically impose fines and fees.

WHAT COMES NEXT IN THE PROCESS

After you return these documents to our office, we will process them and charge the payments.

Once your final payment clears, you will be receiving move in instructions by email.

The instructions will provide driving directions and instructions on how to check into the home.

Mahalo (thank you) for your reservation.

Signature:	Date:	
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Hawaii Beach Homes HOUSE RULES

<Unit FriendlyName> <Booking CheckinDate>

Client agrees to read and comply with all House Rules contained in this document and posted at the home.

- A. **No Smoking**: Client and notes that this is a no smoking property and agrees not to smoke in the home only outdoors.
- B. **Pets**: No pets are permitted.
- C. **Pool or Jacuzzi**: If their is a pool or jacuzzi on the property, Client shall not permit use of any pool or jacuzzi located on the property by unsupervised children or other guests. Client and guests shall use the pool and jacuzzi at their own risk. For homes located on the ocean, guests are asked to exercise caution, supervise children at all times and acknowledge that they swim at their own risk. Client also agrees to wash off before entering the spa or jacuzzi and not to place soap or other substances into the jacuzzi.
- D. **Furniture**: Client agrees that if they re-arranged the furniture in the home that they will move back the furniture to the original position or that a charge of \$100 will be accessed for furniture replacement.
- E. Trash: Client also agrees to place trash on the curbside on the dates posted in the home for collection or will be charged an additional \$100.00 fee for trash removal after Client's departure. PLEASE NOTE THAT IF THEIR IS MORE THAN 1 CONTAINER FOR THE PROPERTY, YOU MUST PLACE THEM AT LEAST 5 FEET APART OR THE CITY CAN NOT PICK UP THE TRASH. THE TRASH CAN MUST BE PLACED SO THAT THE LID OF THE TRASH CAN OPENS TOWARDS THE STREET.
- F. **Noise**: Client acknowledges that the property is in a residential area and, that as a courtesy to neighbors, must cease noise making activities by 9:00 p.m. at night until 8:00 a.m. Failure to do so which results in complaints from neighbors or the local authorities may result in a fine of up to \$1,500.
- G. **Keys**: House keys should not be duplicated. Keys should be left in the lock box each time you depart the home so that any registered guest in your group can enter the home. Failure to return keys to the lock box at the end of the stay or lost keys can result in a \$250 charge for lock and key replacement
- H. **Phone Answering Machine**: If their is an answering machine in the home, please do not change the message on the answering machine to make it personal to your family or group.
- I. Check Out: To check out Client agrees to do the following:
 - 1. Remove all trash from the home and place it in the street side bins. Trash in excess of what the bins can handle must be removed from the premises.
 - 2. Clean the kitchen.
 - 3. Strip all beds which have been used and leave bedding on top of the bed in a pile.
 - 4. Start one load of towels in the washer.
 - 5. Turn off all lights, fans and air conditioners prior to leaving.
 - 5. Lock the home and return the key to lock box if one is used for the property.

Failure to perform check out procedures above may result in additional cleaning charges to Client.

Signature:	Date:
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